## 2012 ACADEMIC LIBRARIES SURVEY

Institution: Clarion University of Pennsylvania Address: 840 Wood Street Clarion, PA 16214

| Identification No: |  |
| :--- | :--- | :--- |
| Name of Respondent : Terry S. Latour |  |
| Title: | Dean of Libraries |
| Phone Number: | $814-393-1931$ |

Name of Respondent : Terry S. Latour Phone Number: 814-393-1931

SURVEY ELIGIBILITY

|  |  |  |
| :---: | :---: | :---: |
| a. | Do your total library expenditures exceed \$10,000? | YES |
| b. | Do you have an organized collection of printed or other materials or a combination thereof? | YES |
| c. | Do you have paid, trained library staff to provide and interpret library materials to meet the informational, cultural, recreational, or educational needs of clientele? | YES |
| d. | Do you have established hours of operation during which paid, trained staff are available to meet the informational service needs of clientele? | YES |
| e. | Does the library have the physical facilities necessary to support such a collection, staff, and schedule? | YES |

## PART A - NUMBER OF PUBLIC SERVICE OUTLETS, FISCAL YEAR 2012

| Line No. | Item | Number |
| :--- | :--- | :--- |
| 01 | Branch and independent libraries - Exclude main or central library | One |

PART B - LIBRARY STAFF, FALL 2012
(Exclude maintenance and custodial staff, volunteers and contributed services staff)
NOTE: Report FTE data to two decimals.

| Line No. | Staff | Number of full-time equivalents (FTEs) | Salaries and wages (whole dollars only) |
| :---: | :---: | :---: | :---: |
| 02 | Librarians | 9.00 | \$664,291 |
| 03 | Other Professional Staff | 2.00 | \$201,778 |
| 04 | Total librarians and other professional staff (Sum of lines 2 and 3) | 11.00 | \$866,069 |
| 05 | All other paid staff (except student assistants) | 12.16 | \$573,159 |
| 06 | Student assistants from all funding sources | 8.59 | \$121,507 |
| 07 | Total full-time equivalent (FTE) staff (Sum of lines 4 to 6) | 31.75 | \$1,560,735 |
| 08a | Are employee fringe benefits paid from the library budget? If no, skip to Part C, line 10. | Yes |  |
| 08b | Employee fringe benefits (if paid from library budget) | \$606,500 |  |

If no, skip to Part C, line 10
PART C - LIBRARY EXPENDITURES, FISCAL YEAR 2012

| Line No. |  | Amount (whole dollars only) |
| :---: | :---: | :---: |
| 09 | Total salaries and wages | \$1,560,735 |
|  | Information resources: |  |
| 10 | Books, serial backfiles and other materials (one-time purchases) | \$108,266 |
| 11 | Electronic | \$43,261 |
| 12 | Audiovisual | \$2,672 |
| 13 | Current serial subscriptions (ongoing commitments) | \$503,426 |
| 14 | Electronic serials | \$319,592 |
|  | Other information resources: |  |
| 15 | Document delivery/interlibrary loan | \$14,679 |
| 16 | Preservation | \$3,069 |
| 17 | Other expenditures for information resources | \$12,719 |
|  | Operating expenditures: |  |
| 18 | Computer hardware and software (include maintenance) | \$18,722 |
| 19 | Bibliographic utilities, networks and consortia | \$68,384 |
| 20 | All other operating expenditures | \$53,213 |
| 21 | TOTAL EXPENDITURES (Sum lines 09, 10, 13, 15 through 20) | \$2,343,213 |

If no, skip to Part C, line 10
PART D - LIBRARY COLLECTIONS, FISCAL YEAR 2012

| Line No. | Collections | Added during the Fiscal Year | Held at end of Fiscal Year |
| :---: | :---: | :---: | :---: |
| 22 | Books, serial backfiles and other paper materials (include government documents) | 12317 | 482893 |
| 23 | E-Books | 8214 | 36130 |
| 24 | Microforms | 3 | 1504923 |
| 25 | Audiovisual materials | 179 | 8340 |
| 26 | Is the library collection entirely electronic? | No |  |

## PART E - LIBRARY SERVICES, FISCAL YEAR 2012

Note: See instructions for definitions.

| Line No. | Services | Number |
| :---: | :---: | :---: |
| Interlibrary loans provided to other libraries: |  |  |
| 27 | Returnable | 2,893 |
| 28 | Non-returnable | 2,044 |
| 29 | Total provided (sum lines 27 and 28) | 4,937 |
| Interlibrary loans received from other libraries: |  |  |
| 30 | Returnable | 1280 |
| 31 | Non-returnable | 1364 |
| 32 | Documents delivered from commercial services | 0 |
| 33 | Total provided (sum lines 30, 31, and 32) | 2,644 |
| Circulation: |  |  |
| 34 | General circulation transactions | 125745 |
| 35 | Reserve circulation transactions | 5812 |
| Information services to groups: |  |  |
| 36 | Number of presentations | 103 |
| 37 | Total attendance at all presentations | 2098 |
| 38 | Total information services to individuals (sum lines 36 and 37) | 2201 |

PART F - LIBRARY SERVICES, TYPICAL WEEK, FALL 2012
NOTE: See instructions for definitions

| Line No. | Services | Number in a <br> typical week |
| :--- | :--- | :--- |
| 39 | Number of weekly public service hours | - |
| 40 | Gate count in a typical week | -92 |

PART G - ELECTRONIC SERVICES, FISCAL YEAR 2012
Please respond to each item by selecting " Y " or " N ". If answering for more than one library, select " Y ", if at least one has the service.

| Line No. | Services | Yes/No |
| :--- | :--- | :--- |
|  | Does your library provide the following? | Yes |
| 41 | Documents digitized by the library staff | Yes |
| 42 | Library reference service by e-mail or the Web |  |
| 43 | Technology to assist patrons with disabilities (e.g., TDD, <br> specially equipped work stations) | Yes |
| 44 | Electronic theses and dissertations produced by your students | No |

If no, skip to Part $C$, line 10
PART H - INFORMATION LITERACY, FISCAL YEAR 2012

| Line No. |  | Yes/No |
| :--- | :--- | :--- |
| 45 | Has your postsecondary institution articulated student learning/student success outcomes? <br> and skip 46 no, select "N" | Yes |

PART I - VIRTUAL REFERENCE, FISCAL YEAR 2012
NOTE: See instructions for definitions

| Line No. |  | Yes/No |
| :---: | :---: | :---: |
| 47 | Does your library support virtual reference services? | Yes |
|  | If no, skip remaining questions |  |
|  | If yes, does your library utilize any of the following and does it collect usage statistics from any of the virtual reference utilities? |  |
| 48 | E-mail reference | Yes |
| 49 | Chat reference, commercial service | No |
| 50 | Chat reference, instant messaging applications | Yes |
| 51 | Short message service (SMS) or text messaging | Yes |

