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The Clarion University Libraries

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Contact Us

Dr. Terry Latour
Dean of Libraries

Phone, Email, Chat: We're Here For You

Can't make it to the library? You can still benefit from the helpful advice of a reference librarian by giving us a call, sending an email, or contacting us via our online Chat Reference Service.

If a quick call will help, please let us hear from you :

Carlson Library	814-393-2490
Suhr Library	814-393-1242

Distance Education students may also contact the Reference Department using the toll-free telephone number.

If a reference librarian is not available and your need is not time sensitive, you may contact us via email using our *Ask a Librarian* service. A link and form are located on our Website.

If online chat is your style, try our *Live Chat Reference Service*. It's available during the times that Carlson Library reference services are available:

Monday – Thursday	10:00 a.m. – 9:00 p.m.
Friday	10:00 a.m. – 5:00 p.m.
Sunday	1:00 p.m. – 5:00 p.m.

If you need help when the library is closed, we've got it covered. Clarion University Libraries have made arrangements for librarians at a consortium of other universities to help you. They don't know your courses, assignments, or professors, but they will do all that they can to help you find the resources you need.

At the *Clarion University Libraries* Website click on the "Chat Live With a Librarian" button located in the lower right section of the screen. If a Clarion Reference Librarian is unavailable and you need answers now, click the link (toward the bottom of the screen) to talk with a librarian from another school. The link will take you to the **Ask Here PA** Website where you should follow the instructions and link to a college librarian elsewhere – even at night or on the weekend! This service is provided by the State Library of Pennsylvania and is funded by Pennsylvania tax dollars.
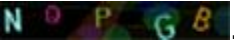
Library Tip: Online Renewals

Did you know that you can use our Website to extend the loan period for items checked out from Clarion University libraries?

At the library homepage, click on the *Renew Books* link under the "Library Services" list. Information and additional links are provided.

Computer Tip: What's A CAPTCHA?

Yes, **CAPTCHA** is rather odd sounding, but it's something we all have to deal with on our computers from time to time. Not sure what it means? CAPTCHA stands for *Completely Automated Public Turing [test to tell] Computers and Humans Apart*. It's basically a kind of response test used with computers to determine if a user is human or not.

Have you ever visited a Web site that required you to type in a series of letters and numbers in order to continue? That is a CAPTCHA test! The code is sometimes distorted or it will have a design behind it that makes it a little harder to read. They look something like this: . CAPTCHA tests are usually used on sites that use online forms.

Yes, CAPTCHA tests are sometimes hard to solve, but they are there for your own good. They are mainly used for security, especially on Web sites that require you to enter in your personal information. Hackers use bots to attack users. The bots are generated by computers and are unable to solve the CAPTCHA tests. Only humans can type in the right code and continue on, so that really helps to keep you safe.

Something to Think About:

A family is a unit
composed not only of
children but of men, women,
an occasional animal,
and the common cold.
– Ogden Nash