



# Inside

## The Clarion University Libraries

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Volume 5, Number 28

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### CU Libraries' Links:

#### Inside The Clarion University Libraries

Read back issues of the Libraries' newsletter

#### Library Home

Your link to all of the Libraries' resources

#### PILOT

Search the Libraries' online catalog

#### A-Z Database

Search the Libraries' extensive collection of electronic journals and e-books

#### Contact Us

Dr. Terry Latour  
Dean of Libraries

### About "Inside The Clarion University Libraries"

The Clarion University Libraries newsletter is published weekly when classes are in session. Through *Inside*, we share information about our services and resources with the campus community. *Inside* is best viewed with Microsoft Outlook. However, you can read a PDF version of *Inside* online. Access it through the Libraries' homepage at: <http://www.clarion.edu/115369/>

### Two Weeks And Counting...



With less than two weeks of classes remaining, you may be looking forward to the end of the semester and the year. You may also be apprehensive about what you need to do before that time. If you have a research project that's stalled, maybe the reference librarians at Carlson and Suhr Libraries can help.

Stop by the libraries for tips and one-on-one instruction that can save you time and a lot of frustration. If getting to the Library when the reference librarians are on duty is a problem...

- **Call** Carlson Library (Clarion Campus) at 814-393-2490 or 814-393-1841. Call Suhr Library (Venango Campus) at 814-393-1242 or 814-676-6591 extension 1242. Distance Education Students may use their special toll-free number.
- For Online **Chat**, click the button on the **Libraries** homepage to start a LIVE conversation with one of our Reference Librarians! **Chat Now...**
- To **Text** a Librarian, send your questions via SMS text to our email address: [libsupport@clarion.edu](mailto:libsupport@clarion.edu). *Note: Standard messaging rates apply.* Remember that SMS stands for Short Message Service. If the question (or answer) requires in-depth discussion, you probably should contact the Reference Librarian using one of the other options.
- If immediate feedback is not crucial or if it's at a time when the reference librarians are not on duty, you may also submit requests for assistance using our **Ask A Librarian** online reference form. It is available at the Library Website (<http://www.clarion.edu/Library>) under the "Library Help" heading.

Don't forget about all the tutorials and resource lists also

available at the library Website.

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## Hot News! Fan Us!



These days, social networks are **hot** and because the Clarion University Libraries are so **cool**, you can now find us on Facebook!

Become a "**Fan**" to stay updated on what's new at the Carlson and Suhr Libraries... new books, new events...we'll keep you informed without cluttering your email inbox.

Don't forget to recommend us to your friends too.

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## Carlson Library: Open 24 Hours For End Of Semester



If you need a place to finish a research paper or to prepare for finals, Carlson Library will be *the* place to be at the end of the semester.

*Beginning Wednesday, April 28, Carlson Library is open 24-hours a day through Finals Week, with the exceptions of Friday and Saturday when the Library closes at 9:00 p.m. Databases, computers, and borrowing services will be available around the clock.*

Reference Services during 'round the clock hours are limited to:

Monday – Thursday: 10:00 a.m. - 9:00 p.m.

Friday: 10:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

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## Computer Tip: The "411" On Google Voice Local Search



Have you heard about a service called Google 411? It is also known as **Google Voice Local Search** (that's a more technical name for it, if you couldn't tell!). What can it do for you?

Google 411 is basically a service that allows you to search for local businesses through a phone line. With it, you can search for a business by either its name or just simply by a category.

For example, if you're trying to find a pizza restaurant, you can

search by the actual name (for instance, "Pizza Hut") or you can search just by the word "pizza." If you want to find a hair salon, you can either search by the company's name or by the words "hair" or "salon." And you do it all with a phone!

To try Google 411, all you have to do is enter in this phone number on any phone: **1-800-GOOG-411**, which is also **1-800-466-4411**. You can do this from a home phone, a cell phone, *any* phone.

When the call is connected, you will hear a man's voice asking you for your city and state. Speak the answer into the phone. The recording will then ask you for a business name or category to search.

When you search by a category, listen for the result you're looking for and then just type in the appropriate number and Google 411 will automatically connect you to that business. And don't worry, all the connect charges are free too. That goes along perfectly with the toll free number!

If you're using a cell phone to do this, you can also receive a text message with the information if you'd like. This works along with the Google SMS service that's been around for awhile now. So, if you prefer text messages, just say "text message" into the phone and you can go on getting your information that way.

Google 411 is a free service, but depending on your phone service provider, standard phone charges may apply. This goes for text messages too, depending on what your cell phone provider's rules are. Check it out today!

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## Something To Think About:



Sometimes your joy  
is the source of your smile,  
but sometimes your smile  
can be the source of your joy.

--*Thich Nhat Hanh*