



INSIDE

The Clarion University Libraries



•April 30, 2013•

•Volume 8, Number 28•

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Read back issues of the Libraries' newsletter

The Clarion University Libraries newsletter is published weekly when classes are in session. Through *INSIDE*, we share information about our services and resources with the campus community. *INSIDE* is best viewed with Microsoft Outlook. However, you can read a PDF version of *INSIDE* online through the [Libraries' homepage](#).

Two Weeks and Counting...



With less than two weeks of classes remaining, you may be looking forward to the end of the semester – and the year. You may also be apprehensive about what you need to do between now and then. If you have a research project that has stalled, maybe the reference librarians at Carlson and Suhr Libraries can help.

Stop by the Libraries for tips and one-on-one instruction that can save you time and a lot of frustration. If getting to the library when the reference librarians are on duty is a problem, try one of these solutions:

- **Call** Carlson Library (Clarion Campus) at 814-393-2490 or 814-393-1841.
- **Call** Suhr Library (Venango Campus) at 814-393-1242 or 814-676-6591 extension 1242.
 - Distance Education Students may use the special toll-free number provided just for you.
- **Chat** by clicking the button on the [Libraries'](#) home page to start a *live* conversation with one of our Reference Librarians! [Chat Now](#).
- **Text a Librarian** using SMS from your cell phone to our email address: libsupport@clarion.edu.
 - *Note: Standard messaging rates apply.* Remember that SMS stands for **S**hort **M**essage **S**ervice. If the question (or answer) requires in-depth discussion, you probably should contact the Reference Librarian using one of the other options.
- [LibAnswers](#) is an online reference service. It's a database of questions and answers that others have previously asked. It just might have what you are looking for.

Library Home

Your link to all of the Libraries' resources

PILOT

Search the Libraries' online catalog

Databases A-Z

Search the Libraries' extensive collection of electronic journals and e-books

Contact Us

Dr. Terry Latour
Dean of Libraries

- **Email** is great when immediate feedback is not crucial or when the reference librarians are not on duty. Submit requests for assistance using our [Ask A Librarian](#) online reference form. It is available at the [Libraries' Website](#), under the "Library Help" heading.

Don't forget about all the tutorials and resource lists that are also available on the Libraries' Website!

Extended Library Hours



Beginning Tuesday, May 7, Carlson Library will be open 24 hours a day through Finals Week with the exceptions of closing at 9:00 p.m. on Friday and Saturday evenings.

Databases, computers, and borrowing services will be available around the clock while reference services will be available until 9:00 p.m. Monday through Thursday, Friday until 5:00 and Sunday from 1:00-5:00.

Library Tip: Roving Reference



Need help finding information from the libraries to complete an assignment? Having trouble locating a scholarly journal article? Want some one-on-one instruction on our online library resources?

Look for our *Roving Reference* Librarians in the following locations this semester:

<i>Location</i>	<i>Day</i>	<i>Time</i>
Still Hall Lobby	Thursday	1:30 p.m. - 3:30 p.m.
Reinhard Village	Thursday	7:00 p.m. - 8:00 p.m.

As always, you may visit or [contact reference librarians](#) in Carlson and Suhr Libraries during their regularly scheduled reference hours.

Library Quiet Zones



Need a quiet place to study or work on a research paper? Levels 2 & 3 of Carlson Library are designated as Quiet Zones.

In accordance with student preferences and campus culture, the Entrance Level and Level A are more open for group work and social interaction.

We ask all library users to help us offer alternatives for all preferences. If you are seeking a quiet location to study, please use Levels 2 & 3. If there are problems on Levels 2 & 3 with noise, we need your assistance and cooperation. If you receive a cell phone call or a friend stops by, please keep it quiet and brief, or take the conversation elsewhere. If someone else is not maintaining the Quiet Zone atmosphere, ask that person to do so. If the noise persists, notify the staff at the Circulation Desk. If staffing permits, they will investigate.

Library staff members also attempt to enforce *moderation* on Levels 1 and A. If you think that it is too noisy there, please consult with our staff.

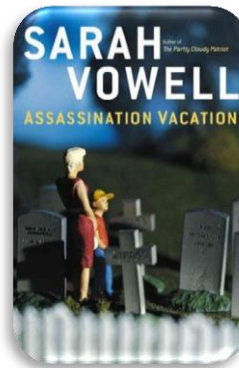
Since library staffing is often limited, we appreciate your help maintaining Carlson Library as a desirable place to work and study.

What Are You Reading? Book Discussions

When: Thursday, May 9 at 6 pm

Where: Clarion Free Library
644 Main Street, Clarion, PA 16214

Join us for a casual conversation about:



Assassination Vacation

by Sarah Vowell

Sarah Vowell exposes the glorious conundrums of American history and

culture with wit, probity, and an irreverent sense of humor. With *Assassination Vacation*, she takes us on a road trip like no other -- a journey to the pit stops of American political murder and through the myriad ways they have been used for fun and profit, for political and cultural advantage.

If you plan to attend this (or any) book discussion, please feel free to contact mharhai@clarion.edu - or the Clarion Free Library by calling: 226-7172 for more information.

Everyone is welcome. Feel free to invite others who may be interested in the topic. Copies of the books are available to borrow from the Clarion Free Library and Clarion University's Carlson Library.

UPCOMING BOOK DISCUSSION:

***The Ordinary Acrobat:
A Journey into the Wondrous World of the Circus,
Past and Present***

by Duncan Wall

These book discussions are part of a Community Fellows project funded by Clarion University and undertaken with the Clarion Free Library.

Computer Tip: How To Cancel Everything!



Can you possibly imagine the number of services you have signed up for since you started using the internet? Want to take a guess? There was that Twitter account that you used for precisely two days and that Paypal that you made for a one-off transaction and on and on... Did you ever wonder whatever happens to these accounts, and more importantly, what happens to your personal information once you stop using them?

You have probably forgotten your username/password combos for half those services you barely used. Yet, these accounts linger out there in the big bad World Wide Web. That can't possibly be good from a privacy point of view.

The truth is, that when most of us deem an online service 'un-useful' we simply move on without giving two hoots about what happens to our information. This is often because a lot of services make it very complex to cancel an account. Take Skype, for example. Once you create a Skype account, you cannot delete it. You can only remove all personal information associated to it. I bet most us did not know that.

Enter Wikicancel.org, a website that everyone should bookmark. It's a valuable resource that explains the various steps involved in canceling a service account. The site is kept up-to-date by enthusiastic contributors, and the list of services/subscriptions is growing day by day. Wikicancel.org saves you precious time wasted in searching for the right way to cancel a particular service and the annoyance caused by searching for a direct customer service phone number. Bookmark it now!

Cranial Candy: Did You Know?

Hacker Hat Colors Explained



Hackers aren't inherently bad — the word “hacker” doesn't mean “criminal” or “bad guy.” Geeks and tech writers often refer to “black hat,” “white hat,” and “gray hat” hackers. These terms define different groups of hackers based on their behavior.

Black Hats

Black-hat hackers, or simply “black hats,” are the type of hacker the popular media seems to focus on. Black-hat hackers violate computer security for personal gain (such as stealing credit card numbers or harvesting personal data for sale to identity thieves) or for pure maliciousness.

Black hats fit the widely-held stereotype that hackers are criminals performing illegal activities for personal gain and attacking others. They're the computer criminals.

White Hats

White-hat hackers are the opposite of the black-hat hackers. They're the “ethical hackers,” experts in compromising computer security systems who use their abilities for good, ethical, and legal purposes rather than bad, unethical, and criminal purposes.

Many white-hat hackers are employed to test an organization's computer security systems. The organization authorizes the white-hat hacker to attempt to compromise their systems. However, instead of using their access to steal from the organization or vandalize its systems, the white-hat hacker reports back to the organization and informs them of how they gained access, allowing the organization to improve their defenses. This is known as “penetration testing.”

Gray Hats

Very few things in life are clear black-and-white categories. In reality, there's often a gray area. A gray-hat hacker falls somewhere between a black hat and a white hat. A gray hat doesn't work for their own personal

gain or to cause carnage, but they may technically commit crimes and do arguably unethical things.

For example:

- A black hat hacker would compromise a computer system without permission, stealing the data inside for their own personal gain or vandalizing the system.
- A white-hat hacker would ask for permission before testing the system's security and alert the organization after compromising it.
- A gray-hat hacker might attempt to compromise a computer system without permission, informing the organization after the fact and allowing them to fix the problem.

While the gray-hat hacker didn't use their access for bad purposes, they compromised a security system without permission, which is illegal.

If a gray-hat hacker discovers a security flaw in a piece of software or on a website, they may disclose the flaw publically. They wouldn't take advantage of the flaw for their own personal gain — that would be black-hat behavior — but the public disclosure could cause carnage as black-hat hackers tried to take advantage of the flaw before it was fixed.

Something To Think About:



*Never allow
the fear of striking out
keep you from
playing the game!*

- Babe Ruth