



# INSIDE

## The Clarion University Libraries



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### Inside The Clarion University Libraries

Read back issues of the Libraries' newsletter

The Clarion University Libraries newsletter is published weekly when classes are in session. Through *INSIDE*, we share information about our services and resources with the campus community. *INSIDE* is best viewed with Microsoft Outlook. However, you can read a PDF version of *INSIDE* online through the [Libraries' homepage](#).

### Welcome!



The University Libraries welcome all new students and returning students, as well as all faculty and staff. This is the first issue of our electronic newsletter for the new academic year. It will be published on a regular basis to keep you up-to-date on library services and resources.

We encourage you to visit the Carlson or Suhr Libraries or to visit our Web pages at [www.clarion.edu/library](http://www.clarion.edu/library). We offer a wide array of services, many of which

are available through the Web site

In the coming weeks we will share information with you about our services and resources. Watch for our communications and please don't hesitate to contact us when you need information resources and support.

### Libraries' Services And Hours



Carlson and Suhr Libraries offer a wealth of information resources in print, media and electronic forms. Reference librarians are available to provide you with personalized assistance. If you need to use a computer, the libraries have plenty. Both libraries are wireless zones and notebook computers are available for

loan. Visit the libraries or contact us for more information.

## Library Home

Your link to all of the Libraries' resources

## PILOT

Search the Libraries' online catalog

## Databases A-Z

Search the Libraries' extensive collection of electronic journals and e-books

## Contact Us

Dr. Terry Latour  
Dean of Libraries

### Carlson Library Hours (814-393-2301)

Monday - Thursday	7:45 a.m. - 12:00 a.m.
Friday	7:45 a.m. - 5:00 p.m.
Saturday	9:00 a.m. - 5:00 p.m.
Sunday	1:00 p.m. - 12:00 a.m.

### Suhr Library Hours (814-676-6591)

Monday - Thursday	8:00 a.m. - 8:00 p.m.
Friday	8:00 a.m. - 4:00 p.m.
Saturday	Closed
Sunday	Closed

**Please note: Both libraries will be closed over Labor Day weekend.**

## Carlson Lab S.W.A.T. Team



Can't connect to the Wi Fi?

Have a question about software features?

Stop by the **S.W.A.T.** (**S**tudents **W**ho **A**ssist with **T**echnology) Desk on Level A of Carlson Library. The helpful staff there may be able to help you

with basic questions or problems relating to using computers or electronic devices in the libraries or elsewhere on campus. If we can't help, the friendly folks in Computing Services may be able to.

## Library Tip: ID Cards



Don't forget to bring your Clarion University ID Card with you when you visit the library. Your card enables you to check materials out from the library, borrow a wireless notebook computer, or print from the computer labs and pay library fines when you have Eagle Dollars available on your card.

## Faculty Tip: Library Staffing Update



- Library faculty members Connie Gamaluddin and Marilyn Stempeck retired in May.
- Carlson Library Circulation Department Evening Supervisor, Don Mock, retired last week.
- Distance Education Librarian, Linda Cheresnowski, will not be with us during the fall semester.

We are operating the libraries with fewer faculty and staff this semester.

However, we aspire to provide service that is just as good – or even better – than we have in the past. Keep reading *Inside The Clarion University Libraries* where we will provide information about changes and service enhancements that you will want to know about.

If you have questions before then, stop by the Libraries or contact us:

- Carlson Library
  - 393-2490 or
  - 814-393-1841.
- Suhr Library (Venango College)
  - 814-393-1242 or
  - 814-676-6591 extension 1242.
- Virtual Campus/Distance Education faculty and students may use the special toll-free number provided just for them
  - 866-272-5612 (Press # 5 for Library)
- You may also contact us through our [Ask a Librarian](#) Webpage.

## Computer Tip: “Why Does My Anti-Virus Software Keep Turning Off?”



Experts recently posted on the msdn.com blog that the most common reasons you might encounter a problem with anti-virus software that keeps turning off are...

➤ **Your computer is already infected with rogue security software**

The warning that you're antivirus software is turned off might be a [fake alert](#), also known as “rogue security software.” This type of warning is

designed to fool you into downloading malicious software or paying for antivirus software. Take our [Real vs. Rogue quiz](#) to see if you can identify the difference.

➤ **You have more than one antivirus program**

Your antivirus software could turn off if you try to install another antivirus program. Running more than one antivirus program at the same time can cause conflicts and errors that make your antivirus protection less effective or not effective at all.

➤ **You might have a virus**

Some viruses can disable your antivirus software or disable updates to your antivirus software. Viruses can also prevent you from going online to update or reinstall your antivirus software.

For troubleshooting help, see [What to do if your antivirus software stops working.](#)”

## Cranial Candy: Did You Know?



# 5 Fun Facts You May Not Know About Libraries

Academic librarians will answer **56.1 million reference questions each year**—reaching almost **10 million more** than attend college football games



Source: American Libraries Assoc.



Americans go to school, public & academic libraries nearly **3x more often** than they go to the movies

Source: American Libraries Assoc.

There are more public libraries than McDonald's in the U.S.—a total of **16,604** including branches



Source: American Libraries Assoc.



**Ben Franklin** founded the **Library Company of Philadelphia** in **1731**, the nation's first lending library

Source: USHistory.org

**1 in 3** public libraries across the **USA** have Facebook accounts



Source: Library Research Service

**Something To Think About:**



*Indifference and neglect  
often do much more damage  
than outright dislike.*

*~ J.K. Rowling*