

Human Services: Case Management Certificate

Learning Outcomes

After successfully completing this program, students will be able to:

1. Develop working knowledge of the theoretical basis of case management approaches, its role and function in relation to the at-risk population of individuals served.
2. Develop awareness of assessment fundamentals, standardized instruments for use with specific populations and practical techniques and strategies, leading to the formulation of therapeutic treatment plans under case management.
3. Develop an in-depth knowledge of the organization and services of the most common human service delivery system, value of interagency collaboration, and their operations to prevent, educate and provide services to the constituent population.
4. Evaluate components of ethical dilemmas and analyze ethical standards specific to case management practice.